

Setup

- A regional healthcare system provides health insurance for its employees. Most of the employees utilize the health system's services and in-house pharmacies as patients at 340B eligible locations.
- The health system was not realizing as much 340B savings as expected from these services, despite working with a reputable 340B TPA. Through a consultant relationship, the health system engaged with RxParadigm to help uncover additional savings opportunities and identify root causes for why they were not identifying all savings.

Outcome

- RxParadigm acquired and loaded the claims from the health system in Tungsten+ PLUS. We quickly discovered the TPA was undercounting claims as 340B by up to 40%, way below the industry standard rate. The TPA was specifically undercounting in-house pharmacy claims as 340B. Further, we discovered the health plan made a business decision long ago not to identify any claims from their 340B contract pharmacies as 340B.
- As a result of RxParadigm's discovery, this business decision was reversed, and the health system built a roadmap to activate contract pharmacies for financially beneficial dispense types. Due to M&A over the years the health system had disparate EHR systems, leading the TPA to receive incomplete eRx and Patient encounters data. The health system is working to implement the necessary data feeds

Customer Quote

“This audit was a welcome wake-up call for us to get our leaders and systems aligned to optimize our 340B savings and still stay in compliance. Thanks to your team for the hard work!”

**Program Leader
340B Program**

Case Study - 340B Diagnostic Identifies Script Volume Leakage